



IMECOM GROUP & HIPAA COMPLIANCE:

How Imecom Group's Fax Server and Electronic Document Delivery solutions help organizations with HIPAA compliance

SOLUTION WHITEPAPER

OVERVIEW

The Health Insurance Portability and Accountability Act of 1996, also known as HIPAA, is changing the way many healthcare organizations send, receive, and manage confidential information. Previous hard copy paper systems once used by many are not only slow and outdated, but are now considered insecure and a liability. Healthcare organizations today are faced with the challenge of finding new alternatives for tracking and exchanging confidential health information.

Imecom Group offers a viable solution to meet these challenges. Our Document Messaging Fax Server and Electronic Document Delivery solution is an easy-to-use, effective tool that healthcare organizations can use to comply with HIPAA regulations and improve information flow and exchange. Fax Server technology is a secure method of communicating. Documents sent and received via fax are tamper-resistant, confidential, and can be tracked easily. Furthermore, fax server software can greatly enhance productivity and reduce costs when communicating with patients, providers and other health care organizations.

HOW CAN IMECOM GROUP HELP YOU?

Here are several simple and affordable ways Imecom Group can assist you in becoming HIPAA compliant.

- **Keep Protected Health Information (PHI) Secure**

Healthcare organizations are constantly communicating all sorts of confidential information - prescriptions, insurance claims, test results, etc. In the past, such information was handled, processed, and exchanged manually. However, these manual procedures leave large security holes that violate HIPAA regulations. For example, PHI can be routed to the wrong person or left out in the open where anyone could view it. And from a cost savings perspective, these manual processes are slow and very ineffective.

With Imecom Group's DM Server, PHI can be exchanged securely and electronically via fax. DM Server allows organizations to automatically route confidential information directly to the appropriate and authorized individual's email inbox, fax client inbox, web fax client inbox, or to a secure network printer or directory. This ensures that only authorized individuals have access to protected information and eliminates the security holes that come along with manual procedures. The end result - healthcare organizations can be certain that PHI is delivered to and viewed by the right person in accordance with HIPAA regulations, all the while increasing cost savings by eliminating archaic manual processes.

- **Secure, Confirmed Information Delivery**

Exchanging information using conventional methods such as manual fax, standard mail, and courier service is unreliable, insecure, and do not comply with HIPAA regulations. These methods simply are not 100% secure and does not always offer confirmed delivery. When dealing with PHI, this is not acceptable.

With Imecom Group's DM Server, you can replace traditional delivery methods and their vulnerabilities with secure, confirmed electronic document delivery. Information can be sent directly from any PC or application in real-time. Furthermore, information is routed directly to the intended recipient's email inbox, fax client inbox, web fax client inbox, or to any network printer or directory with notification of delivery and receipt. The end result - Imecom Group's DM Server helps protect



confidential information, prevents information from falling into the wrong hands, and helps preserve the integrity of the confidential information.

- **Ensure That Confidential Information Cannot Be Altered**

Exchanging information via methods like standard mail, courier service, and even email do not provide complete protection of confidential information or preservation of data integrity. Anyone can intercept a letter or email message and view the contents without being discovered. This is a clear breach of security and violation of HIPAA regulations.

With Imecom Group's DM Server, you can send and receive documents via a secure PSTN in TIFF or PDF format, which cannot be altered or changed. This ensures that the information being exchanged is not tampered with at any point during transmission or following receipt. Furthermore, DM Server also offers features for automatic archival of all documents sent and received. This provides healthcare organizations with a comprehensive system for information tracking. The end result – confidential information remains protected and unaltered always.

- **Streamline Protected Health Information Processing and Exchange**

With conventional information processing and delivery methods, nothing is integrated. You are not maximizing your dollars and using your resources effectively. Furthermore, you are not ensuring that your PHI is secure during exchange or when it is received. This not only does not meet HIPAA compliance regulations, but is a clear waste of resources and money.

Imecom Group's DM Server is a comprehensive communications server that seamlessly integrates with your LAN/WAN environment to provide efficient and secure fax and e-document delivery capabilities from end user desktops, HIS applications, imaging systems, billing applications, and virtually any back-office application. PHI is generated by any and all of these applications, and Imecom Group's DM Server ties them all together by enabling you to deliver and receive PHI to and from each and every one. The end result – healthcare organizations can maximize current investments and greatly improve productivity and security by implementing a centralized, secure communications server from Imecom Group.

- **Trust Imecom Group**

Imecom Group has been providing enterprise fax server and electronic document delivery solutions to tens of thousands of customers since 1989. We have solidified ourselves as a market leader in communications technology by providing reliable and affordable solutions to our customers. We have helped organizations like Johnson & Johnson Healthcare, Cerner Corporation, Misys Corporation, Park Nicollet Healthcare, Emory University Healthcare, ValueOptions Behavioral Health, and many others achieve HIPAA compliance and maximize their dollars by delivering comprehensive products and services. We can do the same for you.



ABOUT IMECOM GROUP, INC.

Imecom Group is a leading provider of technology solutions and services that enable organizations to integrate and automate the flow of documents and data efficiently, and to secure and protect PCs, information, and applications across the enterprise. Imecom develops, sells, and supports network fax server, electronic document delivery, and image conversion solutions that streamline electronic document processing, delivery, and receipt throughout entire organizations.

Imecom Group, Inc. was founded in 1989 and is headquartered in New Hampshire. Imecom is a member of the Prologue Software Group which is headquartered in France. Together, Imecom Group and Prologue Software Group have established a customer base that includes 2,100 development partners and 5,300 value added resellers, which in turn have established 650,000 installations across the globe. There are now more than 2,200,000 users of Prologue products worldwide.

MORE INFORMATION

For more information in Imecom Group and our products and solutions, please visit our website <http://www.imecominc.com> or send an email to imecomsales@imecominc.com. You may also call us directly at 1.603.569.0600 to speak with a sales associate.

