



# **DM FAX SERVER WITH DM WEB FAX CLIENT**

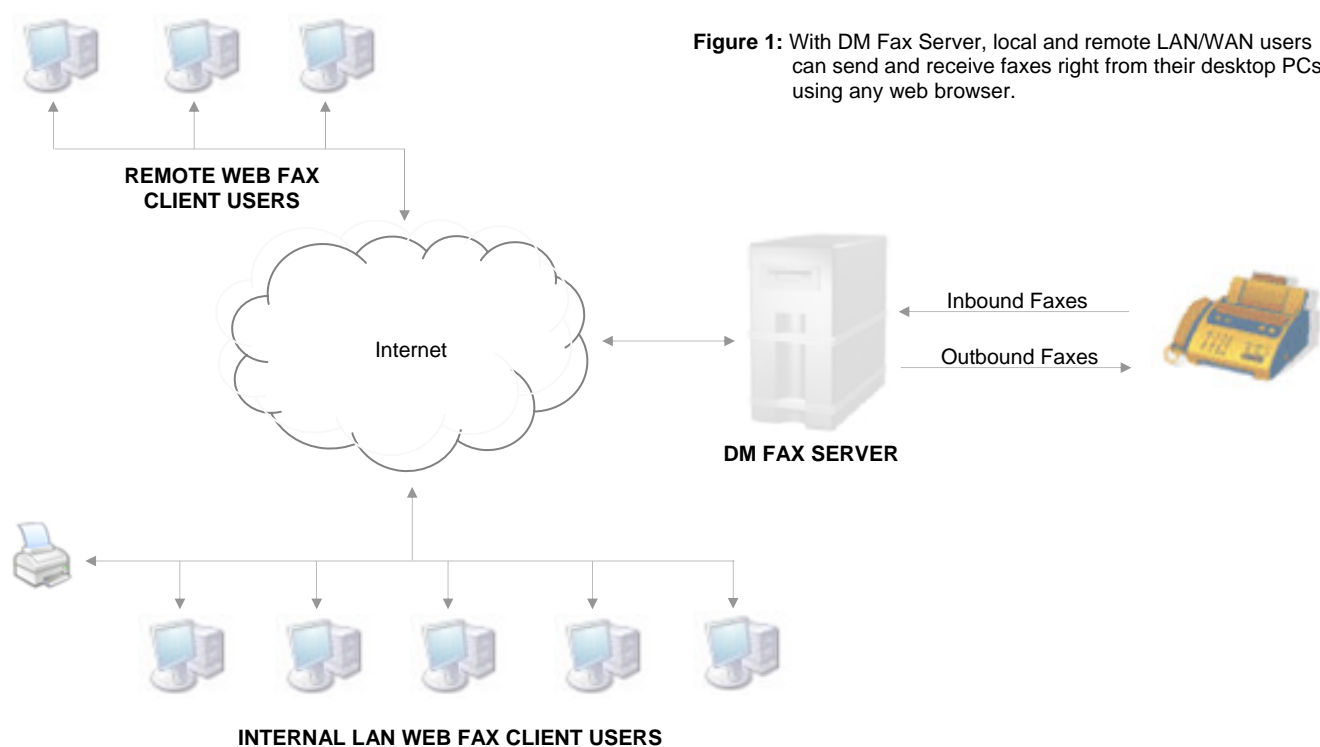
PRODUCT DATASHEET

## DM Fax Server™ With DM Web Fax Client

Send, receive, and manage electronic faxes right from your web browser.

### OVERVIEW

DM Fax Server from Imecom Group gives you all the features and capabilities to fax-enable your desktop PCs and all your business applications. DM Fax Server resides on a Windows 2003/2000/NT4 Server and offers a number of useful connectors and modules that allow organizations to integrate faxing into their current environment. One popular way to utilize the resources of DM Fax Server is via the web using the DM Web Fax Client. With the DM Web Fax Client software, users can send, receive, and manage faxes from any web browser. Each user has his or her own inbox where faxes are create and sent, as well as received and viewed. Users can specify options for outbound faxes, including cover page selection, build and manage address books and contacts lists, and more.



**Figure 1:** With DM Fax Server, local and remote LAN/WAN users can send and receive faxes right from their desktop PCs using any web browser.

The DM Web Fax Client software is completely browser-based, so no client software is required on each end user workstation. Once a user account is created, any local or remote user may log onto the DM Fax Server and begin sending and receiving faxes without having to leave their desk. Gone are the days of creating cover sheets, printing documents, and walking to and from fax machines. DM Fax Server and the DM Web Fax Client greatly increase productivity across your organization.

## FEATURES & BENEFITS

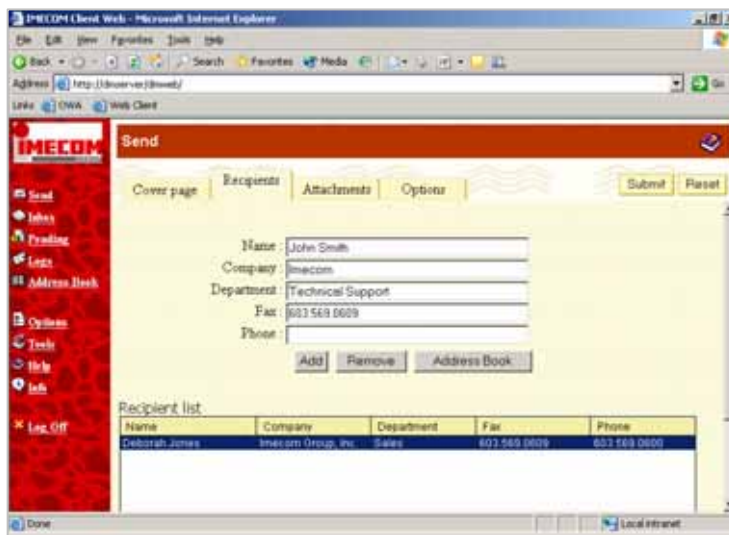
- Send, receive, and manage faxes directly from your desktop using any web browser
- Send faxes from popular applications such as Microsoft Office, Word Perfect, and Adobe Acrobat simply by attaching them to a new fax message
- Receive faxes right to your DM Web Fax Client Inbox or automatically to any network printer (email client option is available with DM Fax Connector for Email)
- View received faxes using Adobe Acrobat or Imecom Group's ShowFax TIFF Viewer – faster and more feature rich than standard Windows Imaging software
- View personal outbound fax transmission queues and logs of sent and received faxes
- Route received faxes to individual user DM Web Fax Client users automatically via DID, OCR, DTMF, CSID, and inbound fax channel
- Create and manage recipients and recipient lists within the DM Web Fax Client Address Book
- Broadcast faxing to hundreds or thousands of recipients – select recipients or lists directly from the DM Web Fax Client Address Book
- Scan hard copy documents into electronic format and fax directly from the DM Web Fax Client

## HOW DOES IT WORK?

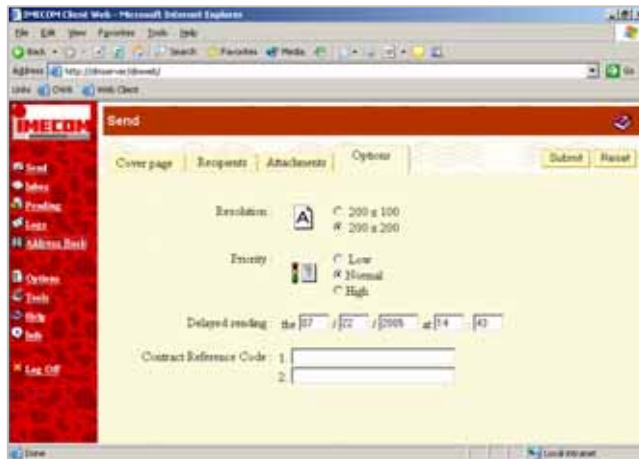
Sending faxes from your web browser is quite easy. Simply open your browser and enter the URL of the DM Fax Server. Login using your username and password, and you're automatically taken to your inbox.

To send a fax, simply click on the "Recipients" tab and fill in the recipient information manually, or select one or multiple recipients from private or public address books. To choose a cover page, click on the "Cover Page" tab and specify what information you would like to appear on the outbound cover page. DM Fax Server will automatically add the cover page at the time of transmission, so end users do not need to worry about creating cover pages prior to transmission.

Once the recipient information is entered and the cover page is selected (or not selected), a user may elect to attach one or multiple files to the outbound job. These attachments represent the body of the fax and become subsequent pages following the initial cover page. DM Fax Server supports a long list of attachment types, including Microsoft Office, Adobe PDF, WordPerfect, Text, and more.



**Figure 2:** DM Web Fax Client's "Send" page allows users to input recipient information, choose cover pages, specify options, and attach files.



**Figure 3:** DM Web Fax Client's "Options" tab. Here, end users can set specific options for individual fax jobs.

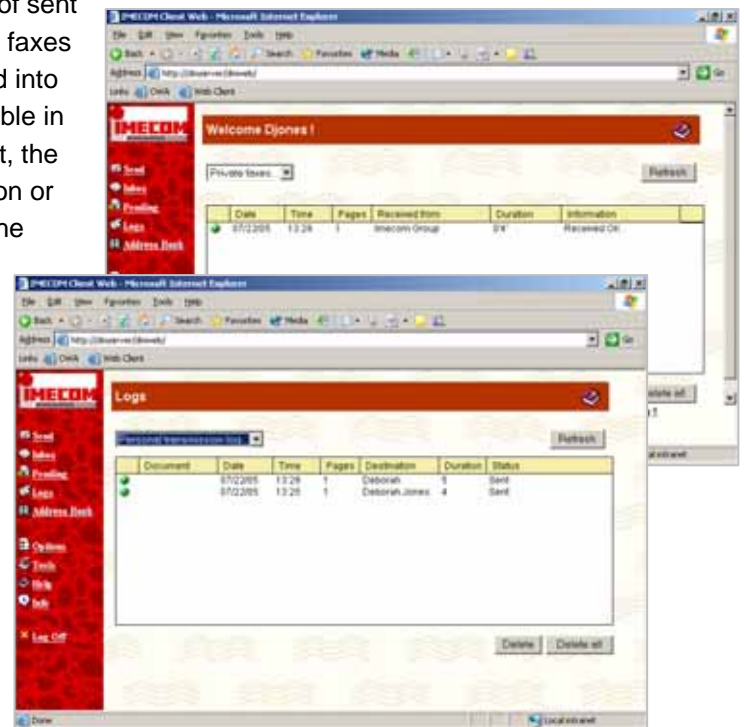
The "Options" tab of the DM Web Fax Client displays various options a user may set on an individual fax job basis. Available options include delayed transmission scheduling, outbound fax priority, resolution, and charge back/billing code fields.

When a fax job is compiled and ready to be sent, the user simply clicks on the "Submit" button. The job is sent to the DM Fax Server where the cover page is added, the entire fax is compiled and converted to fax format, and transmitted. Once a transmission is complete, the user may navigate to the pending list and/or send log to ensure that his or her fax was sent successfully.

Each DM Web Fax Client user has personal logs of sent and received faxes. These logs display a list of all faxes that have been sent by the end user, and received into the end user's inbox. The information fields available in these logs include the sent/received fax document, the number of pages, the date and time of transmission or reception, the destination or sender information, the transmission status (outbound only), and duration of the transmission or reception.

When receiving faxes via the DM Fax Server, all incoming faxes are delivered right to the DM Web Fax Client of an end user. From here, the end user can choose to view the fax, print the fax, route the fax to another web fax client user, archive the fax, and delete the fax.

Inbound faxes are forwarded to web fax client users manually or automatically. Depending on the requirements of your organization, you may configure DM Fax Server to forward all inbound faxes to a single web fax client user, or multiple web fax client users simultaneously. Automatic forwarding to individual users is also supported using Direct Inward Dial (DID) numbers, OCR, DTMF tones, CallerID, CSID, and inbound fax channel. In addition to forwarding to web fax client users, DM Fax Server also provides forwarding to printers and/or network folders, email clients (requires DM Fax Connector for Email), and offers auto fax back confirmation features as well.



**Figure 4:** DM Web Fax Client's "Sent Fax Log" and "Received Faxes Log"

Once a fax is received, the user typically needs to view the fax. DM Web Fax Client offers users two options for this: Use Adobe Acrobat to view inbound faxes as PDF files, or use Imecom Group's ShowFax fax viewer to view faxes as TIFF files. The Imecom ShowFax viewer is an enhanced TIDD viewer that enables end users to view received faxes with additional options for annotations, addition or deletion of pages, saving faxes, printing faxes, and retransmitting faxes.

## ADMINISTRATION

DM Fax Server and DM Web Fax Client are managed via snap-ins added to the DM Server Administration Microsoft Management Console (MMC) and the Internet Information Services (IIS) management console. By centralizing the management of the entire fax server into one management console, DM Fax Server streamlines routine administrative tasks and eliminates excess processes.

From the DM Fax Server administration MMC, the fax administrator can manage all elements of the fax server, including services, logs, queues, least cost routing and automatic forwarding rules, cover pages, user rights, fax boards, and individual fax lines.

The fax administrator will also be able to choose the database platform on which to store and manage fax server databases. DM Fax Server supports SQL Server, MS Access, or Oracle databases.

DM Web Fax Client users are managed in from the DM Fax Server Administration Console. Here, the fax administrator will create and manage all users that wish to send and receive faxes from their web browsers using the DM Web Fax Client.

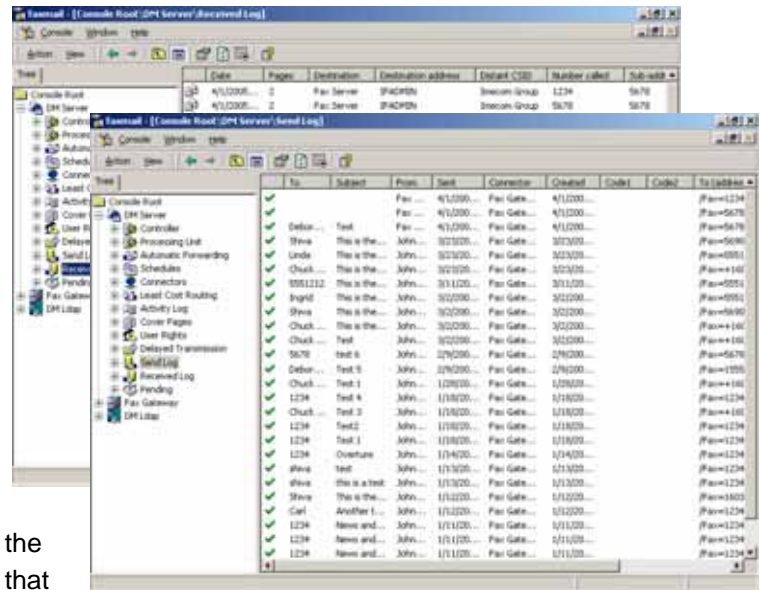


Figure 5: DM Fax Server Administration Console – Logs of all sent and received faxes for entire DM Fax Server system

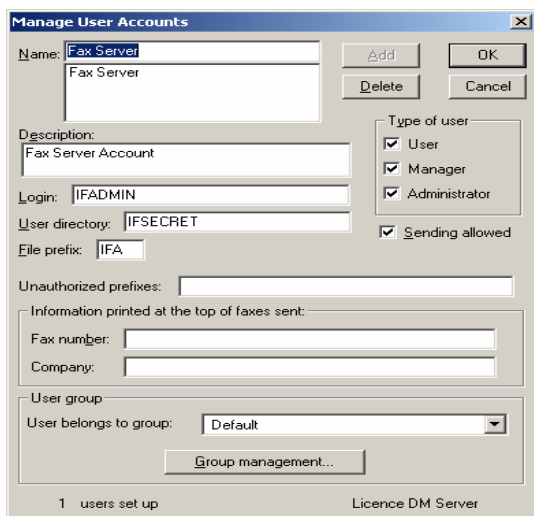


Figure 6: "Manage User Accounts" portion of DM Fax Server Administration Console

DM Web Fax Client users may also enroll and create their own accounts simply by logging onto the DM Fax Server, however it is recommended that the DM Fax Server Administrator create and manage user accounts for security purposes.

The fax administrator has several options available for user management. The administrator will be able to add and delete users, assign certain permission or user types to each user account, set CSID information, create and manage user groups, and restrict users from sending faxes to certain prefixes.

\*Please Note: Creation and management of user accounts within the DM Fax Server Admin Console only pertains to DM Web Fax Client users and DM Desktop fax Client users. If a DM Fax Connector for Email is present, user management is done within the domain or network user management system, e.g. Active Directory for Windows 2000/2003 domains.

DM Fax Server may be deployed in a single server configuration, or may be configured in a load-balanced array for redundancy and fault-tolerance. In any case, DM Fax Server supports anywhere from one to hundreds of fax lines, and is fully scalable. Expanding DM Fax Server is as simple as adding another fax board or increasing the channel capacity of an existing fax board.

For more information on desktop fax integration options for Microsoft Exchange, Lotus Notes, Novell GroupWise, or SMTP email systems, please visit our website [www.imecominc.com](http://www.imecominc.com).

### MINIMUM SYSTEM REQUIREMENTS

- Intel Pentium III (or equivalent) 733 MHz Processor
- 256 MB RAM
- 10 GB Hard Disk
- Network Interface Card (NIC)
- VGA adapter and monitor
- CD-ROM Drive

### OPERATING SYSTEM SUPPORT

- Windows Server 2003
- Windows 2000 Server or Advanced Server
- Windows NT Server 4.0

### ABOUT IMECOM GROUP, INC.

Imecom Group is a leading provider of technology solutions and services that enable organizations to integrate and automate the flow of documents and data efficiently, and to secure and protect PCs, information, and applications across the enterprise. Imecom develops, sells, and supports network fax server and image conversion solutions that streamline electronic document processing, delivery, and receipt throughout entire organizations.

Imecom Group, Inc. was founded in 1989 and is headquartered in New Hampshire. Imecom is a member of the Prologue Software Group which is headquartered in France. Together, Imecom Group and Prologue Software Group have established a customer base that includes 2,100 development partners and 5,300 value added resellers, which in turn have established 650,000 installations across the globe. There are now more than 2,200,000 users of Prologue products worldwide.

For more information, please contact us at: [www.imecominc.com](http://www.imecominc.com) or call 1.603.569.0600.

